

## Technical Specification

Feature	Specification
Speaker frequency response	100 - 16kHz $\pm$ 3dB
Mic frequency response	16k - 20kHz
Sensitivity Mic	-30dB $\pm$ 3dB (0db=1V / Pa)

Question	Answer
USB Headset will not record sounds.	Ensure that the default device is correctly set in 'Sounds and Audio Devices'. Try a different USB port on your PC.
USB Headset will not record sounds.	Ensure that the default device is correctly set in 'Sounds and Audio Devices'. Try a different USB port on your PC. Ensure the volume control is set to an audible level. Ensure the volume control on the PC is set to an audible level for playback devices.
The sound recording has a crackle and is not clear.	Try a different USB port on your PC.

## Warranty & Support

This product is provided with a one-year warranty for problems found during normal usage.

Mistreating the USB Headset or opening the case will invalidate this warranty. All out of warranty repairs will be subject to a replacement fee.

Made in China, on behalf of the TTS Group LTD.

## Technical Support

Please visit [www.tts-group.co.uk](http://www.tts-group.co.uk) for the latest product information.

Email: [feedback@tts-group.co.uk](mailto:feedback@tts-group.co.uk) for technical support.

TTS Group Ltd., Park Lane Business Park, Kirkby-in-Ashfield, Nottinghamshire, NG17 9GU, UK.

Freephone: 0800 318686 Freefax: 0800 137525



**WARNING:** Do not dispose of this product in household waste. Hand it over to a collection point for recycling electronic appliances.



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TTS is part of the RM group



Robust, adjustable headphones with a built-in microphone

- ✓ Robust Headband
- ✓ USB Cable
- ✓ Replaceable Ear Cushions

0800 318 686

[www.tts-shopping.com](http://www.tts-shopping.com)

USER GUIDE

EL00419 USB Headset



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