

TTS “BEST PRICE PROMISE” TERMS & CONDITIONS

The RM Educational Resources Limited trading as TTS (“TTS”) Best Price Promise applies to all products listed on www.tts-group.co.uk

Our Best Price Promise means that if you find the same product cheaper in the UK from a comparative retailer, being a UK based, B2B catalogue/mail order, educational products supplier (such as HOPE/YPO) (“Selected Retailers”) and available on standard terms and conditions of purchase, we will better that lower price when you order from TTS.

Our Best Price Promise applies to any non-sale item on sale at TTS and any of the Selected Retailers. Any items which are part of a Selected Retailer’s promotions or are specially discounted are expressly excluded from our Best Price Promise.

The price match will be given against the recommended retail price (“RRP”) for: exact matching branded products; and on own branded products which are like for like in pack size and quality.

To benefit from Best Price Promise, at the point of purchase, simply contact customer services by phone: 0800 318 686 - referencing the Best Price Promise and with the following information: (1) the Selected Retailer's name; (2) the product code or part reference (SKU); and (3) the web address or provision of a copy of the catalogue advertising the product.

TTS will confirm the provided information and will then reduce the pricing on our quote to match the Selected Retailers, plus an additional £0.50 off for products with RRP under £20.00 and £1.00 for products with RRP over £20.00. Please note that the product price must be valid and available at the point of purchase from TTS.

Once an order is placed, Best Price Promise cannot be retrospectively applied.

In addition the following conditions apply:

- Best Price Promise applies to orders made by phone only, not to any TTS e-commerce sales.
- Application of the Best Price Promise must be requested by the customer at the time of order.
- Best Price Promise products must be: (i) identical (i.e. same name, model, colour and pack sizes and warranty); (ii) in stock (not just available to order); (iii) new, not damaged; and (iv) sold directly through one of the Selected Retailers in the UK in £GBP.
- Items sold as part of a multi or kit deal will be excluded, unless it can be confirmed by TTS that the pack sizes or bundle contents are identical to TTS pack sizes or kits.
- Best Price Promise excludes items sold through suppliers who trade on a different basis to TTS, such as e-commerce only suppliers (such as Amazon), auction/marketplace websites (such as EBay) or private sellers (such as Gum Tree).
- Best Price Promise excludes delivery charges. TTS delivery charges will apply as standard.
- The Best Price Promise is subject to a maximum per product discount of 20% of the TTS RRP.
- The Best Price Promise may be used in conjunction with other TTS promotions, discounts or voucher offers (including staff discount). TTS reserves the right to exercise its discretion in applying the Best Price Promise in this way.
- With regard to account discounts specifically, Best Price Promise cannot be used in addition to account discounts and will be taken in to account in the calculation of the price match i.e. if the price difference equates to 20% and the discount at account level is already 10%, a 10% product discount will be applied in order to meet the price match.
- Best Price Promise is product specific and excludes overarching or store wide promotions, offers and discounts (including account discounts if applicable) by any Selected Retailer. We will not apply the Best Price Promise to multiple or whole order discounts from any Selected Retailers, only the individual price of the actual product.
- Best Price Promise will not apply if the relevant Selected Retailer is in administration or closing down or clearance sales.
- TTS reserves the right to alter or withdraw our Best Price Promise at any time without notice.